

Managing “Load Alerts®”

Frequently Asked Questions

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Why would I use Load Alerts?

Load Alerts provides you with an online helper while you're offline. Set up a subscription for exactly the kind of load you are looking for and you will receive useful Load Alerts as soon as your ideal load is posted.

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How do I set up Load Alerts?

1. Click on the **My Freight** menu.
2. Select “**Manage**” **Load Alerts**.
3. Sign in with your user ID and password.
4. Click on the “**Add a Subscription**” button and complete the fields listed on the screen. A red asterisk (*) means information is required in those fields.

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What does “Subscription Name” mean?

The Subscription Name is whatever you label your Load Alerts. Example: Chicago to

Dallas. [Go to the top](#)

How many days can my subscription run and how many can I have?

Subscriptions can run for 14 days and you can have up to 10 Load Alerts subscriptions. [Go to the top](#)

What do I need to enter in the “Minimum Revenue” field?

The Minimum Revenue field requires you to enter the lowest amount you are willing to accept for hauling a load. Enter the amount in whole dollars. Do not enter a dollar sign, comma, or decimal.

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Can I receive Load Alerts® via text message?

No. Load Alerts will come to the e-mail address you provided when you registered. [Go to the top](#)

Are there fees for using LandstarCarriers.com Load Alerts®?

No, there is no charge associated with using [LandstarCarriers.com](#).

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How do I make changes to my Load Alerts subscription or stop getting e-mails?

To make changes,

1. Go into your subscription from the “**Manage**” **Load Alerts** feature under the “**My Freight**” menu
2. Click **Edit**.

This allows you to change your subscription, make it inactive, or permanently delete it.

The “Delete” function deletes the entire Load Alerts subscription; however, you will be asked to verify whether you want to delete the Load Alerts before continuing.

Making the subscription inactive or deleting it ends e-mail notifications.

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What are the “Search” and “History” functions?

The Search function allows you to search manually for available loads by the criteria you used for Load Alerts.

The History function shows you a history of all e-mails that were sent to you as Load Alerts® subscription matches.

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